



Townhall II

Integrated Health Network

Annual Report

Fiscal Year 2025

July 1, 2024 – June 30, 2025

2025

Address:

155 N. Water St., Kent, OH 44240

Main:

330-678-3006

Crisis Helpline:

330-678-HELP (4357)

Website:

www.townhall2.com



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Our History

Townhall II began as two separate grassroots entities – a crisis line housed on the Kent State University campus during the 1967-68 academic year, and a community-based, drop-in center conceived by a group of volunteers who wanted to provide immediate help to those in need and make a positive impact on the drug culture of the era. The two efforts combined and the organization was incorporated in 1971, providing Portage County, Ohio, with services focusing on drug education and emergency assistance in crisis situations, as well as medical diagnosis and treatment.

Over the years, Townhall II grew in response to community needs and expanded services to include substance use disorder (SUD) counseling, services for victims of traumatic crime and prevention programming. In 1997, Townhall II merged with Portage County Alcohol and Drug Abuse Services and increased SUD treatment programs, opened Horizon House, a halfway house for women in recovery from SUDs and Project Detour, a driver intervention program for first-time offenders of driving under the influence.

More recently, Townhall II has opened a Medication-Assisted Treatment (MAT) clinic and added peer support and case management services. Today, we continue to expand our services in response to community needs with our mission and vision statements guiding us.

Our Core Values:

Client Centered

Best Practice

Compassion

Respect

Integrity

Quality

Our Mission

Townhall II Integrated Health Network promotes a holistic approach to health, wellness and recovery by providing individuals, families and communities with prevention, education, advocacy, intervention and treatment services.

Our Vision

Townhall II Integrated Health Network commits to be the center of excellence for the Portage County community in providing integrated services, training and education to ensure its citizens have the support, resources and skills to achieve and sustain optimum health and wellness..

Meet the Team

Team Leaders

Tamera Hunter – Chief Executive Officer
Kurt E. Ruehr, MBA – Chief Financial Officer
Rob Young, M. Ed., LICDC-CS – Director of Addiction Services
Chris Leonard, LISW-S, LICDC – Director of Behavioral Health
Sarah McCully, OCPS – Prevention and Outreach Director
Amanda Perrin, MS, LPC, OCPS – Director of Crisis and Community Services
Stephanie Perdue, LSW – Director of Quality Improvement

Townhall II Board of Directors

Monica Andress
Mark Beekman
Matthew Ferrell
Laura Holman
Jared Hostetler
Timothy Naftzger
Stephanie Orwick
Richard Schaack
Paul Sellman III
Patricia Wagner

Townhall II Foundation Board

Karen Duffy
Gerard Antonucci
Tamera Hunter
Natalie Pillsbury
Keleigh Veraldo-Zucchero

In the News

July 2024



Townhall II Integrated Health Network installs a free Harm Reduction Vending Machine in the lobby of it's Kent, Ohio office. Funded by the Mental Health & Recovery Board of Portage County, the machine features supplies like fentanyl test strips, Narcan, pregnancy tests, condoms, hygiene kits, first aid kits and more. Access to the vending machine is during regular office hours, Monday through Friday.



July 2024

New signs are put up at all locations with the new brand logo. Townhall II, is now officially Townhall II Integrated Health Network.



August 2024

Summit County Domestic Relations Court visits Townhall II's Kent offices and decides to work with the agency as a community partner with the court.

In the News

October 2024

The 2nd Annual Townhall II Community Picnic is held at Hometown Bank Plaza. The picnic is open to the public and more than 300 meals are served. Marc Lee Shannon, local musician, author of “Sober Chronicles” and 91.3 The Summit FM radio personality, performed “Music with a Message” and shared his journey of sobriety and mental health recovery with those in attendance.



The Portager

SIGN IN ABOUT ADVERTISE THE PORTAGER SHOP

COMMUNITIES LOCAL GOVERNMENT BUSINESS OPINION OBITUARIES EVENTS

Neighborhood Development Services and Townhall II are partnering to open a new residential facility

Wendy DiAlesandro • December 18, 2024 • 2 min read

www.theportager.com

February 2025

Townhall II's Victim of Crime Advocacy Department launches a new program, “More Than Words: Healing Through the Arts” for Kent State University students who have experienced power-based, personal violence and are seeking a supportive space. The program uses arts and crafts to allow people to open up about their personal experiences. Advocates are on hand for those who want to have a personal discussion.

Townhall II Integrated Health Network

December 2024

Townhall II and Neighborhood Development Services announce they are partnering to create a homeless shelter in Ravenna, near the UH Portage Medical Center.

More than Words: Healing through the Arts

Kent State students who have experienced power-based personal violence and are seeking a supportive space are invited to join us for a crafting and conversation session. This welcoming environment offers an opportunity to express yourself creatively, share your story (if you choose), and connect with others.

This is not a counseling or therapy program, this is an event about empowerment and support. An advocate will be present to speak with privately.

In the News

March 2025

MAT Clinic Nurse Mamie begins doing monthly Narcan training for the public. The training, which takes place the first Wednesday of every month from 4 to 6 p.m., only takes about 10 minutes and is provided on a drop-in basis. Anyone from the community can come in, get taught how to use Narcan, ask questions and receive a free Narcan kit.



nsvrc

National Sexual Violence
Resource Center

Narcan Training

First Wednesday every month, 4 - 6 p.m.

Drop-in training only takes 15 minutes.
Stop in anytime during the 4-6 p.m. window.

155 North Water Street, Kent, OH 44240



Narcan saves lives!

Learn how to administer it, get questions answered, and take home FREE Narcan.



Office: 330-678-3006
www.townhall2.com

24-hour Crisis Helpline: 330-678-HELP (4357)

April 2025

Arissa Shupe, Townhall II's former manager of Victim of Crime Advocacy, is posthumously awarded with the Visionary Voice Award from the National Sexual Violence Resource Center for helping to build the Portage County Sexual Assault Response Team.

In the News



May 2025

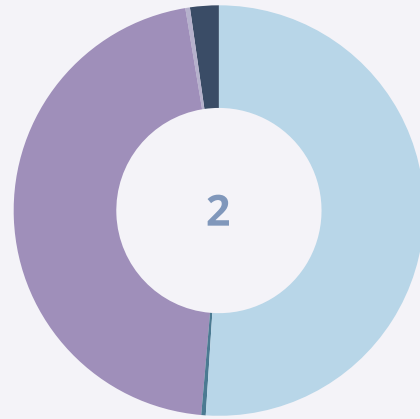
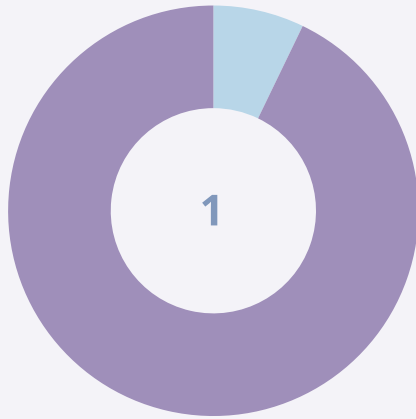
Townhall II begins accepting VA benefits for all services. Veterans still need to get a referral from the VA, but once the referral has been made veterans are able to use all of the agency's trauma-informed services including mental health care, addiction recovery, problem gambling, medicine-assisted treatment and Horizon House residential treatment center for women.

June 2025

Townhall II partners with local artist Kimmy Henderson, to paint a mural on the south wall of its downtown Kent, Ohio office building. Henderson's Bipolar Butterfly Project aims to raise awareness, and reduce the stigma, surrounding mental illness. The project was completed with grants and donations from Keep Ohio Beautiful, Portage Foundation, Sherwin Williams and Metis Construction Services.



Financial Year in Review



Revenue

- Client Fees, Self Pay
- Project Detour, Driver Intervention Program
- 1. TOTAL SELF PAYS**

\$5,746.37
\$74,394.00
\$80,140.37

Commercial Insurance
Allowance – Commercial Insurance
NET COMMERCIAL INSURANCE

\$522,401.14
(-\$61,806.62)
\$460,594.52

Medicaid
Allowance – Medicaid
NET MEDICAID

\$1,022,992.47
(-\$122,906.76)
\$900,085.71

Medicare
Allowance – Medicare
NET MEDICARE

\$235,932.59
(-\$28,330.54)
\$207,602.05

- Mental Health & Recovery Board of Portage County Funds
- Unbilled Clinical Revenue
- Grants
- Grant – Cash Match
- Contract Billing
- 2. NET OTHER DIRECT FUNDING**

\$1,885,961.69
\$13,055.44
\$1,700,428.24
\$13,437.02
\$83,493.93
\$3,696,376.32

Total Direct Service Revenue

\$5,344,798.97

Financial Year in Review

All Other Revenue

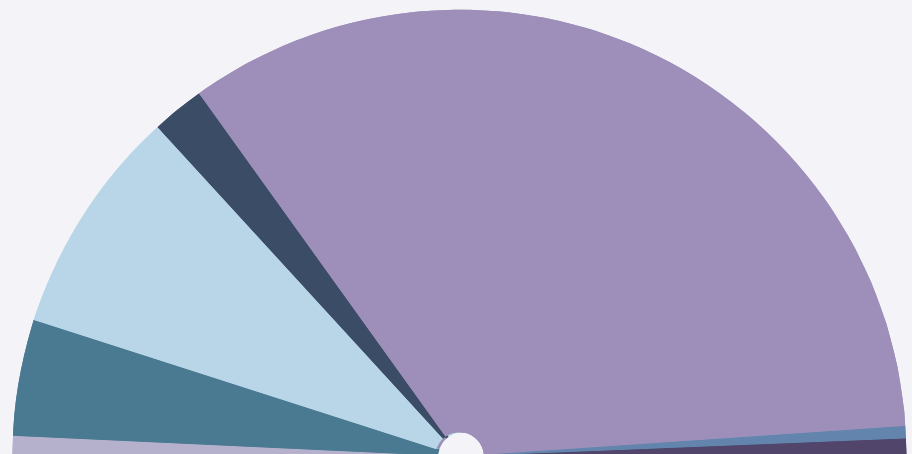
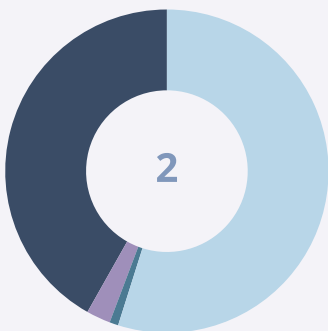
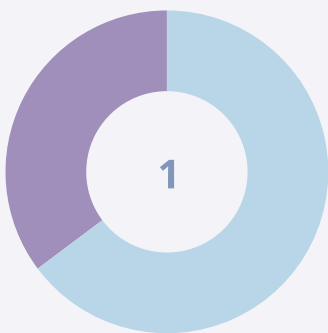
Donations	\$31,907.65
Covid Funding	\$0
Miscellaneous Revenue	\$17,355.35
In-kind Services	\$0
1. NET OTHER FUNDING REVENUE	\$49,263.00

NON-OPERATING REVENUE

Interest Income - Unemployment Trust	\$0
Interest Income - Investments	\$39,713.07
Unrealized Gain/Loss on Investments	\$634.26
Unrealized Gain/Loss on UST Investment	\$1,750.75
Gain on Sale of Assets	\$0
United Way	\$30,263.65
2. NET NON-OPERATING REVENUE	\$72,361.73

Total All Other Revenue

\$121,624.73



Total All Revenue

\$5,466,423.70

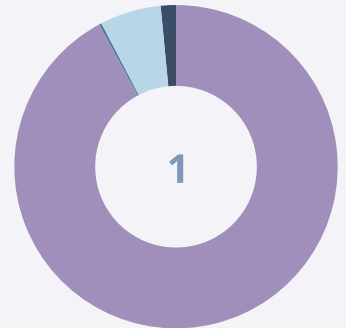
- Total Self Pays
- Net Commercial Insurance
- Net Medicaid
- Net Medicare
- Net Other Direct Funding
- Net Other Funding
- Net Non-Operating Revenue

Financial Year in Review

Expenses

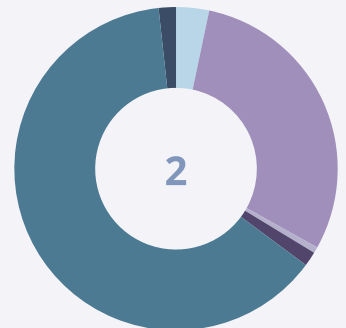
SALARIES AND CONTRACT WAGES

Salaries	\$3,414,169.07
Accrued PTO Expense	\$8,360.51
Contract Personnel	\$227,331.65
Contract Services	\$56,442.53
1. TOTAL SALARIES AND CONTRACT WAGES	\$3,706,303.76



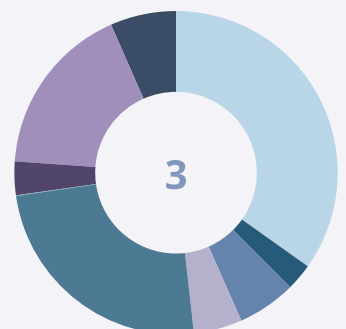
FRINGE BENEFITS

401(k) Expense	\$28,172.60
FICA Taxes	\$254,489.32
Unemployment Expenses	\$5,176.67
Life and Disability Insurance	\$12,464.51
Health Insurance	\$539,069.92
Workers' Compensation	\$14,733.70
2. TOTAL FRINGE BENEFITS	\$854,106.72



OTHER DIRECT SERVICE COSTS

Program Supplies	\$139,362.20
Printing	\$10,803.49
Hotel Expenses	\$23,414.65
Food	\$19,396.11
Wrap Around	\$97,845.57
Space Equipment Rental	\$299.58
In-kind Services Expense	\$0
Expense - Cash Match	\$13,437.02
Advertising	\$69,213.73
Office Supplies - Direct	\$26,340.18
3. TOTAL DIRECT SERVICE COSTS	\$400,112.53



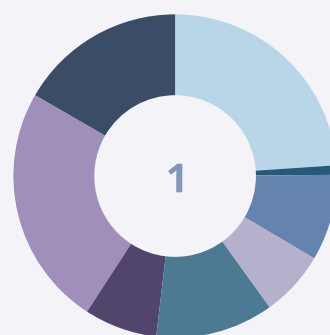
Financial Year in Review

Expenses

OPERATING EXPENSES

Rent	\$119,999.91
Cell Phone	\$4,712.23
Telephone and Internet	\$43,232.08
Housekeeping	\$32,915.62
Liability Insurance	\$59,106.52
Furniture and Equipment	\$36,572.12
Repairs and Maintenance	\$121,106.14
Utilities	\$83,581.34

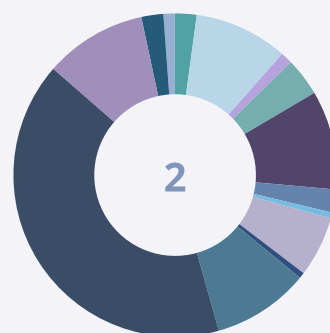
1. TOTAL OPERATING EXPENSES \$501,225.96



ADMINISTRATIVE EXPENSES

Administrative	\$5,168.31
Audit and Accounting Fees	\$22,620.00
Bank Fees	\$2,860.61
Conferences and Training	\$9,171.30
Dues and Memberships	\$23,902.85
Legal Fees	\$5,561.50
Miscellaneous Expenses	\$0
Office Supplies – Indirect	\$1,406.77
Other Professional Fees	\$14,617.07
Postage	\$1,405.50
Printing – Indirect	\$23,354.48
Software	\$98,273.82
Travel – Employee	\$24,694.20
Travel – Client	\$5,293.85
Publications – Administrative	\$2,753.79
Miscellaneous Expenses – Administrative	\$50.00

2. TOTAL ADMINISTRATIVE EXPENSES \$241,134.05

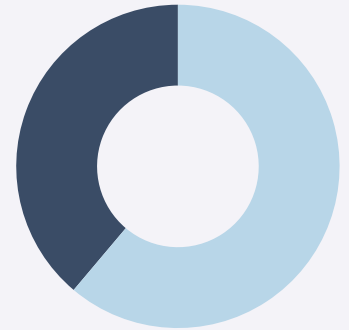


Financial Year in Review

Expenses

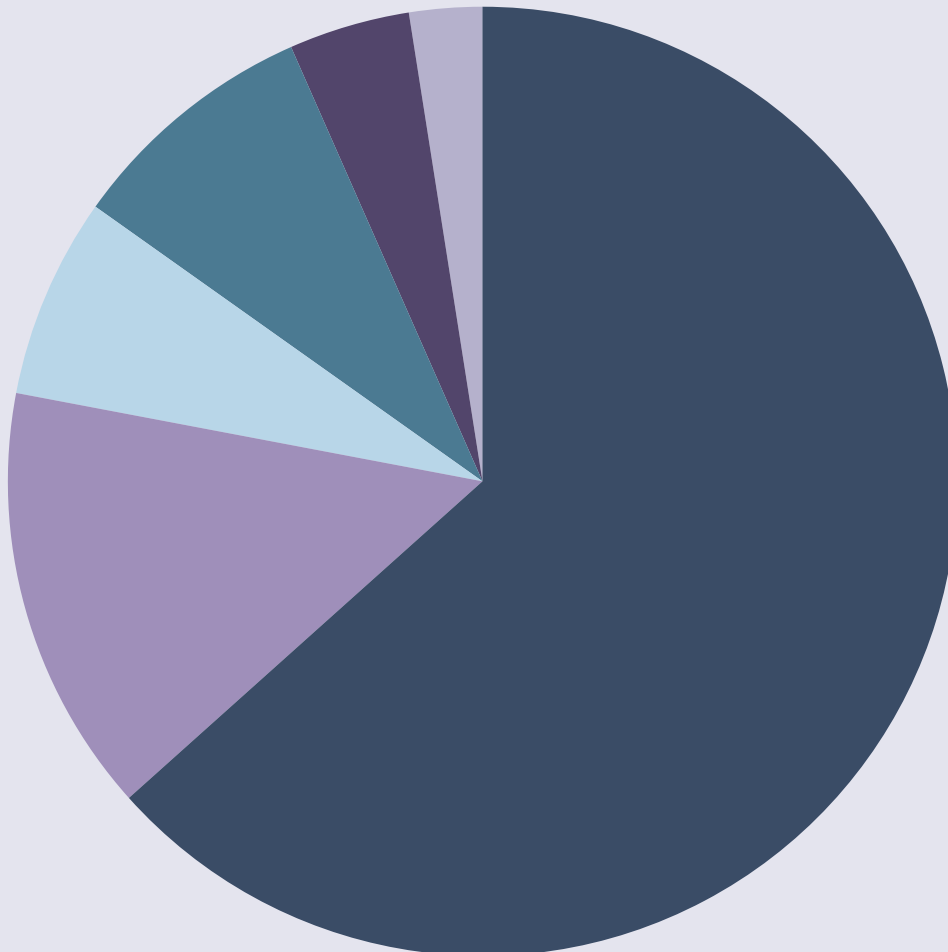
OTHER EXPENSES

● Bad Debt Expense	\$88,805.26
Loss on Disposal of Assets	\$0
● Depreciation	\$56,416.76
TOTAL OTHER EXPENSES	\$145,222.02



Total All Expenses

\$5,848,105.04



- Salaries and Contract Wages
- Fringe Benefits
- Direct Service Costs
- Operating Expenses
- Administrative Expenses
- Other Expenses

Financial Year in Review

Assets

CASH

Cash on Hand	\$265.59
Checking – Huntington Bank	\$2,439.23
Checking – Hometown Bank	(-\$29,977.03)
Money Market – Middlefield Bank	\$100,735.93
Cash with Agent – UST	\$10,926.54
TOTAL CASH	\$84,390.26

INVESTMENTS

CD – Middlefield Bank	\$113,844.32
CD – Hometown Bank	\$258,229.73
CD – Portage Community Bank	\$257,921.42
Met Life Common Stock	\$4,986.04
TOTAL INVESTMENTS	\$634,981.51

ACCOUNTS RECEIVABLE

Accounts Receivable – General	\$190,796.96
Accounts Receivable – Administrative	\$4,326.00
Accounts Receivable – Self Pay Clients	\$19,714.64
Accounts Receivable – Mental Health & Recovery	
Board of Portage County Smartcare	\$94,808.84
Accounts Receivable – Medicaid	\$366,563.29
Accounts Receivable – Commercial Insurance	\$370,613.25
Accounts Receivable – Medicare	\$167,625.38
Allowance for Contract Adjustments	(- \$154,915.88)
TOTAL ACCOUNTS RECEIVABLE	\$1,059,532.48

TOTAL CURRENT ASSETS

\$1,778,904.25

Financial Year in Review

Assets

PROPERTY AND EQUIPMENT

Furniture and Equipment	\$161,865.77
Leasehold Improvements	\$339,241.74
Accumulated Depreciation – Furniture and Equipment	(- \$84,630.94)
Accumulated Depreciation – Leasehold Improvements	(- \$71,679.33)
TOTAL PROPERTY AND EQUIPMENT	\$344,797.24

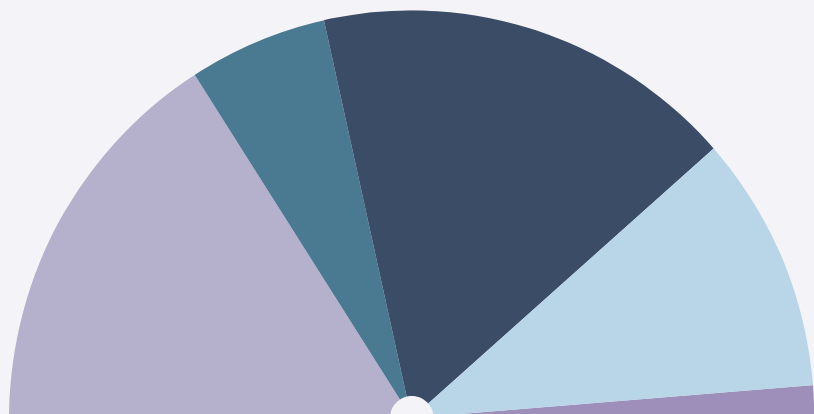
OTHER ASSETS

Prepaid Expense - Miscellaneous	\$40,295.13
Prepaid Expense – Insurance	(-\$132.66)
Prepaid Insurance	\$8,996.46
Prepaid Expense - Unemployment	\$9,832.93
Prepaid Expense – Workers Compensation	\$1,902.28
Prepaid Expense – IT Hardware	\$5,581.90
Prepaid Expense – Software	\$5,515.03
Right of Use – Asset	\$540,568.00
Security Deposits	\$3,610.00
Accrued Revenue – Unbilled	\$120,993.14
Accrued Revenue – Grants	\$153,252.03
Accrued Revenue – Mental Health & Recovery	
Board of Portage County	\$102,811.09
TOTAL OTHER ASSETS	\$993,225.33

TOTAL ALL ASSETS

\$3,116,926.82

- Total Other Assets
- Total Property and Equipment
- Total Accounts Receivable
- Total Investments
- Total Cash



Program Highlights

Counseling

668 individuals were treated for alcohol and/or drug dependency.

376 individuals were treated for mental health issues.

539 Intensive Outpatient groups (IOP) were held. These groups are designed for people who don't need 24-hour supervision or medical detoxification, but still require more care than outpatient treatment can provide. These groups focus on developing and maintaining abstinence from alcohol and/or other drugs, increasing the client's understanding of addiction and how to effectively manage the disease and identifying strengths and barriers to recovery.

159 Continuing Care groups were held. These groups are maintenance groups that focus on monitoring and maintaining abstinence, addressing relapse issues as they occur, developing a relapse prevention plan, becoming more involved in support group meetings and developing a recovery lifestyle.

12 Problem Gambling groups were held. For people who have been identified as having a gambling problem. The group focuses on understanding gambling addiction while building a network of peers to talk about individual struggles. It also helps people to identify and avoid gambling triggers and building a relapse prevention plan.

38 Connections groups were held. This group is geared towards the specialized dockets of the HOPE and RISE courts of Summit County. The group focuses on identifying shame triggers and expanding critical awareness while using a model promoting shame resiliency.

Crisis Helpline

1,221 Helpline calls

Top Primary Concerns for Helpline calls were mental health, relationship concerns, physical concerns and suicide/self harm.

2,191 988 calls

Top Primary Concerns for call to 988 were mental health, suicide/self harm, relationship concerns and inappropriate callers.

18 calls to Helpline (0.015%) resulted in calling emergency services to send to the caller or person of concern.

50 calls to 988 (0.023%) resulted in calling emergency services to send to the caller or person of concern.

Program Highlights

Horizon House

Townhall II's residential treatment home for women hosted 51 clients. Of those, 45, or 88 percent, successfully completed treatment. The national average is 49 percent (2022 Treatment Episode Data Set from the Substance Abuse and Mental Health Services Administration).

Medicine-Assisted Treatment (MAT) Clinic

As a part of our holistic approach to health, wellness and recovery, the Townhall II MAT Clinic uses medications, combined with counseling and the support of family and friends, to help people sustain recovery. These medications help reduce cravings, effects of the drugs and reduce the risk of relapse. Our clinic offers daily, weekly and monthly treatment options with medications for opioid-use disorder (MOUD) and alcoholism to eligible patients.

90 ongoing patients were served in FY2025.⁶

78 patients were discharged in FY2025.

56 patients received harm-reduction counseling and were offered harm-reduction supplies during their intake assessment. All patients have access to harm-reduction supplies and counseling during each visit. These same supplies are offered to all Townhall II clients during business hours.

208 boxes of nicotine patches were dispensed during this timeframe.

Project Detour

Project Detour is a 72-hour, residential, state-certified driver intervention program for individuals, 18 years and older, with a first-time OVI offence (operating a vehicle while under the influence of alcohol and/or drugs) and it is certified by the Ohio Department of Mental Health and Addiction Services. In FY 2025, the program hosted 171 clients, three of which did not successfully complete the program.

Victim of Crime Advocacy

Townhall II is Portage County's Rape Crisis Center and provides services to victims of crime. Services include a 24-hour Crisis Helpline (330-678-HELP), in-person advocacy and support, and free and confidential counseling by counselors trained in working with survivors dealing with trauma, anxiety, depression and stress.

During FY2025, the Portage County Rape Crisis Center served 546 survivors. Victimitizations included past and current child physical/sexual assault and neglect, domestic violence, adult sexual assault/rape, elder abuse, sexual harassment, robbery, stalking and adult physical assault.

Program Highlights

Prevention Education

“Too Good for Drugs” is designed to mitigate risk factors and enhance protective factors related to alcohol, tobacco and other drug use. It was presented to 2,446 elementary to high school students at 11 local school districts.

“Project Alert,” addressing the pro-drug mindset of today’s teens and increasing their likelihood to remain drug free, was presented to 1,170 middle school students at 10 local school districts.

“Stand Up” teaches students to become aware of sexual assault, positive behavior skills that promote safe relationships, individual and self-respect, consent and active bystander interventions. It was presented to 1,512 students in middle school through high school at 11 local school districts.

“Personal Body Safety” teaches students how to identify potential abuse, how to assert one’s body rights, how to tell an adult when self-protection is not possible, and what to do if abuse is witnessed. It was presented to 5,182 kindergarten through elementary school students at 13 Portage County school districts. We also taught 3,188 students at eight school districts outside of Portage County.

“Signs of Suicide” is a suicide prevention program that educates students about the relationship between suicide and depression and how to ACT (Acknowledge, Care and Tell). It was presented to 2,741 middle and high school students at nine different school districts. Of those students, 166 chose to have additional conversations with counselors after the class.

“Start With Hello” helps school communities create and maintain a positive social climate that rejects bullying and social isolation using a clear, three-step model: see someone alone, reach out and help and start with “hello.” The class was presented to 438 elementary and middle school children at two local school districts.

“Problem Gambling” was presented to 1,022 middle and high schools students at six local school districts.

Program Highlights

Prevention Education

“Active Parenting” provides information on effective parenting for parents of children 5-12 years old. It was presented to 55 area parents/guardians/caregivers.

“Parenting Wisely” aims to improve parenting skills, reduce adolescent behavior problems and enhance relationships between parents and teen children. Six area parents/guardians/caregivers took this class.

Mothers in Recovery support group served 22 individuals.

Substance Use Online Education Diversion Courses about vaping were presented to:

Five Portage County School Districts where 77 elementary, middle school and high school students completed the vaping class. The marijuana class was presented to 10 high school students; the nicotine class to four high school students; and the alcohol class to one high school student.

Portage County Juvenile Court where seven people completed the alcohol class, 25 completed the marijuana class, nine completed the vaping class and one completed the nicotine class.

Mantua Police Department ordered one person to take the vaping course and one person to take the marijuana course.

Kent State University referred 15 students to complete the alcohol course and 13 students to the marijuana course.

23 community tabling events were attended and information was distributed. Events included Kent Fest, Garrettsville on Main, JFS Back to School, Al Lease Party in the Park, Balloon A Fair, Randolph Fair, Suffield Back to School, Crestwood Back to School, United Way Kickoff Drive In, PLC Back to School Blast, Streetsboro Trunk or Treat, Kent on Main Cookie Walk, Curriculum Night at KT Elementary, Waterloo Elementary Wellness Fair, BioMed Parent Night Shalersville, NAACP Event at Kent United Church of Christ, Skeels Community Health Fair, Bowl Against Abuse, Unmute the Uncomfortable Event at NEOMED, Literacy Under the Lights Ravenna, BrightView Block Party Kent, Kent South End Community Health Fair.

Supporters and Accreditation

Townhall II Integrated Health Network would not be capable of doing the work it does without the support and accreditation of the agencies listed here. It is with their financial support and guidance that our work in the community continues. We also graciously thank the many charitable contributions made by local companies and individuals who value our work and support our mission.

Mental Health & Recovery Board of Portage County

United Way of Portage County

CARF

AAS

Ohio Department of Mental Health & Addiction Services

SAMHSA

Sanctuary



**United Way
of Portage County**

