



Townhall II

Integrated Health Network

Annual Report

Fiscal Year 2024

July 1, 2023 – June 30, 2024

Address:

155 N. Water St., Kent, OH 44240

Main:

330-678-3006

Crisis Helpline:

330-678-HELP (4357)

Website:

www.townhall2.com



2024

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Our History

Townhall II began as two separate grassroots entities – a crisis line housed on the Kent State University campus during the 1967-68 academic year, and a community-based, drop-in center conceived by a group of volunteers who wanted to provide immediate help to those in need and make a positive impact on the drug culture of the era. The two efforts combined and the organization was incorporated in 1971, providing Portage County, Ohio, with services focusing on drug education and emergency assistance in crisis situations, as well as medical diagnosis and treatment.

Over the years, Townhall II grew in response to community needs and expanded services to include substance use disorder (SUD) counseling, services for victims of traumatic crime and prevention programming. In 1997, Townhall II merged with Portage County Alcohol and Drug Abuse Services and increased SUD treatment programs, opened Horizon House, a halfway house for women in recovery from SUDs and Project Detour, a driver intervention program for first-time offenders of driving under the influence.

More recently, Townhall II has opened a Medication-Assisted Treatment (MAT) clinic and added peer support and case management services. Today, we continue to expand our services in response to community needs with our mission and vision statements guiding us.

Our Core Values:

Client Centered

Best Practice

Compassion

Respect

Integrity

Quality

Our Mission

Townhall II Integrated Health Network promotes a holistic approach to health, wellness and recovery by providing individuals, families and communities with prevention, education, advocacy, intervention and treatment services.

Our Vision

Townhall II Integrated Health Network commits to be the center of excellence for the Portage County community in providing integrated services, training and education to ensure its citizens have the support, resources and skills to achieve and sustain optimum health and wellness.

Meet the Team

Team Leaders

Tamera Hunter – Chief Executive Officer
Kurt E. Ruehr, MBA – Chief Financial Officer
Rob Young, M. Ed., LICDC-CS – Director of Addiction Services
Lateace Lee, M.S.S.A., LISW-S – Director of Behavioral Health
Chris Leonard, LISW-S, LICDC – Director of Behavioral Health
Sarah McCully, OCPS – Prevention and Outreach Director
Amanda Perrin, MS, LPC, OCPS – Director of Crisis and Community Services
Stephanie Perdue, LSW – Director of Quality Improvement

Townhall II Board Members

Christopher Hook
Lynne Maimone
Richard Schaack
Paul Sellman III
Cynthia Watson
Patricia Wagner
Monica Andress
Mark Beekman

Townhall II Foundation Board

Karen Duffy
Gerard Antonucci
Tamera Hunter

In the News



September 2023

Townhall II's Counseling Supervisor Mike Hovancsek's artwork was featured in the Overdose Awareness Exhibition at Summit Artspace.

October 2023

The agency hosted its first Community Picnic in downtown Kent with an estimated 300 attendees.




October 2023

Townhall II announced that the Mental Health & Recovery Board of Portage County provided two buildings on North Chestnut Street in Ravenna to the agency. Renovations begin with the intent to move the prevention team into 512 N. Chestnut and for a clinic at 520 N. Chestnut.



In the News

Substance Abuse in the Workplace



- The Substance Abuse and Mental Health Services Administration reports that in 2021 illicit drug use accounted for \$49 billion in reduced participation in the workforce.
- The National Safety Council reports that workers with substance abuse disorders miss two more weeks annually than their peers, averaging nearly five weeks per year.
- Of workers currently employed, 22 percent report having had more than one employer in the previous year. By comparison, workers with a substance use disorder are 40 percent more likely to report having more than one employer in the previous year. Workers in recovery are equally likely to leave their employers as employees with no SUD according to the National Safety Council.


Connect with Us

Crisis Helpline:
988 or 330-678-HELP (4357)

Main Office
155 N. Water St.
Kent, OH 44240
330-678-3006

Website
www.townhall2.com

Social Media
Facebook: TH2kent
Instagram: townhall2_kentohio
LinkedIn: townhall-ii




Becoming a Recovery-Friendly Workplace

Townhall II is a 501(c)(3) nonprofit, charitable agency providing integrated health services in Franklin County, Ohio and the surrounding area. The agency, incorporated in 1973, promotes the health, welfare and recovery of individuals with substance use disorders, mental illness, physical disabilities and trauma. For over 40 years, the agency has been a leader in providing a wide range of services to the community, and has been recognized by the Ohio Board of Mental Health and Addiction Services as a provider of community-based services.

Townhall II is accredited by The Commission on Accreditation of Rehabilitation Facilities, the National Association of Public Health and the Ohio Department of Mental Health and Addiction Services. The agency is supported by The National Health & Recovery Board of Franklin County, The Ohio Council of Behavioral Health & Health Services Providers and United Way of Franklin County.

Learn more about Townhall II and the services it provides at www.townhall2.com



December 2023

Recovery-Friendly Workplace initiative is launched. The program is for employers looking to hire more staff while establishing, or improving, recovery-friendly workplace policies. It also benefits individuals with substance-use disorders by matching their skill set with an employer who needs them.

March 2024

Dr. Amanda Burke, Townhall II's Problem Gambling Prevention Specialist was honored posthumously at the Problem Gambling Network of Ohio's annual conference with the Award of Excellence. The PGNO Award of Excellence is awarded to those who make significant contributions to the problem gambling service system, encourage collaboration within the field and display continuous advocacy for the field.




People

Burke posthumously awarded for work with Townhall II

Dr. Amanda Burke was awarded the Problem Gambling Network of Ohio's Award of Excellence for her work as a problem gambling prevention specialist at Townhall II. Burke died unexpectedly at 41 in 2022.

"In Amanda's nominations, the common theme was that she was a pioneer. Several people described her longstanding commitment to problem gambling research, education and advocacy over the years, and how she gained both statewide and national attention for her efforts in collecting problem gambling data," said Caitlyn McIntosh, PGNO Communications Manager.




May 2023

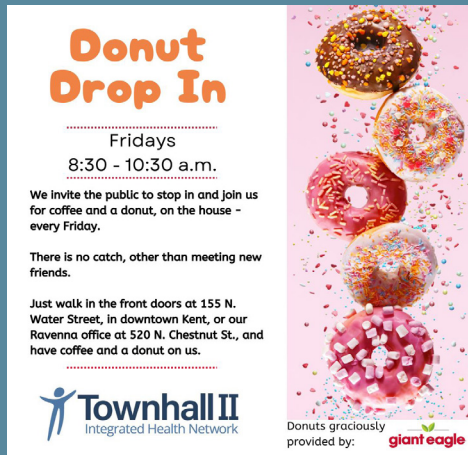
TH2 completed a brand update with a new logo and a new name, Townhall II Integrated Health Network.



In the News

May 2024

Donut Drop Ins begin at Kent office. The intent of these gatherings is to welcome the community into our offices, provide a little treat to current clients and reduce the stigma associated with walking through the front doors of our offices.

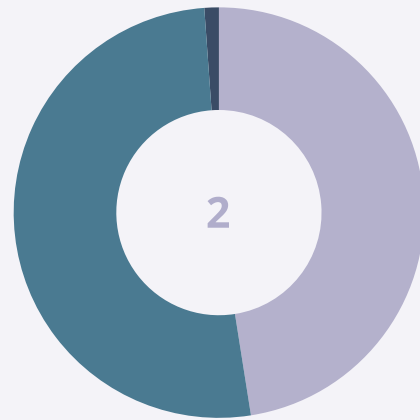
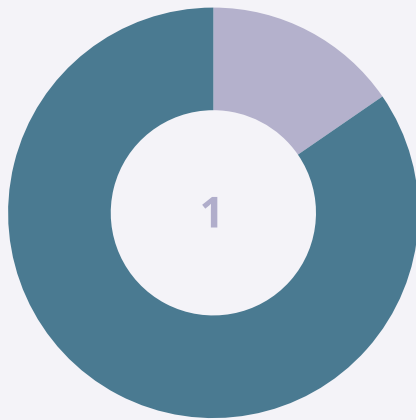


June 2024

Grand opening for Townhall II Integrated Health Network's newest location at 512 N. Chestnut in Ravenna.



Financial Year in Review



Revenue

● Client Fees, Self Pay	\$16,309.92
● Project Detour, Driver Intervention Program	\$89,549.05
1. TOTAL SELF PAYS	\$105,858.97

Commercial Insurance	\$409,048.26
Allowance – Commercial Insurance	(-\$45,405.42)
NET COMMERCIAL INSURANCE	\$363,642.84

Medicaid	\$935,665.21
Allowance – Medicaid	(-\$23,933.39)
NET MEDICAID	\$911,731.82

Medicare	\$95,329.10
Allowance – Medicare	(-\$8,189.11)
NET MEDICARE	\$87,139.99

● Mental Health & Recovery Board of Portage County Funds	\$1,471,612.08
● Grants	\$1,590,923.23
● Contract Billing	\$35,248.00
2. NET OTHER DIRECT FUNDING	\$3,097,783.31

Total Direct Service Revenue	\$4,566,156.93
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Financial Year in Review

All Other Revenue

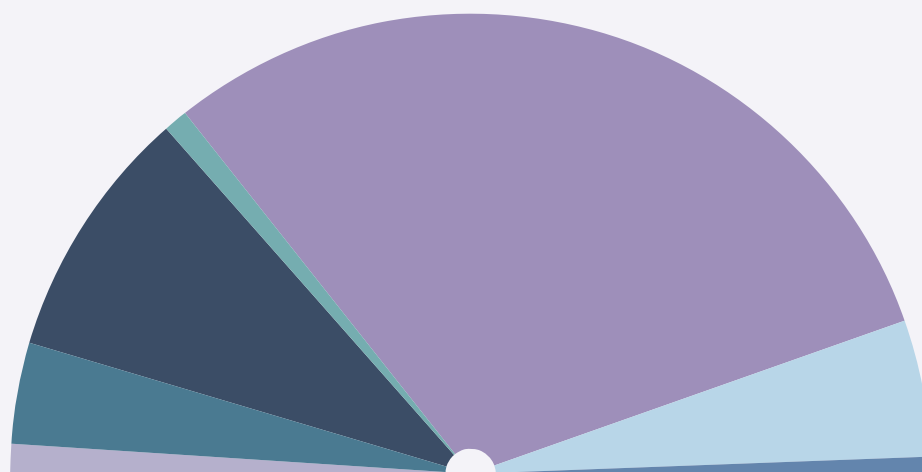
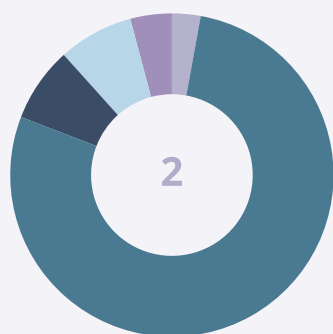
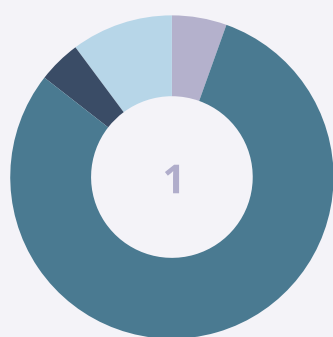
Donations	\$26,867.41
Covid Funding	\$392,815.93
Miscellaneous Revenue	\$21,009.70
In-kind Services	\$49,938.75
1. NET OTHER FUNDING REVENUE	\$490,631.79

NON-OPERATING REVENUE

Interest Income - Unemployment Trust	\$1,711.53
Interest Income - Investments	\$46,692.00
Unrealized Gain/Loss on Investments	\$4,486.94
Gain on Sale of Assets	\$4,500.00
United Way	\$2,483.34
2. NET NON-OPERATING REVENUE	\$59,873.81

Total All Other Revenue

\$550,505.60



Total All Revenue

\$5,116,662.53

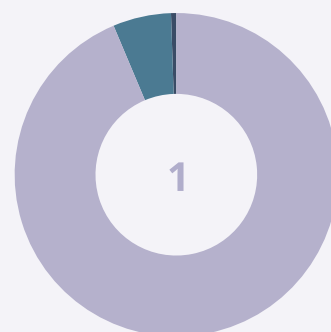
- Total Self Pays
- Net Commercial Insurance
- Net Medicare
- Net Other Direct Funding
- Net Other Funding
- Net Non-Operating Revenue

Financial Year in Review

Expenses

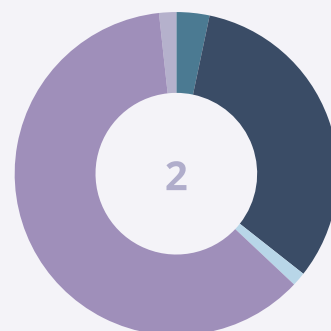
SALARIES AND CONTRACT WAGES

● Salaries	\$3,021,083.01
● Contract Personnel	\$187,722.21
● Contract Services	\$17,011.14
1. TOTAL SALARIES AND CONTRACT WAGES	\$3,225,816.36



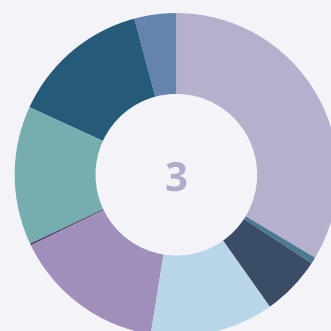
FRINGE BENEFITS

● 401(k) Expense	\$23,887.50
● FICA Taxes	\$233,642.01
● Life and Disability Insurance	\$10,091.29
● Health Insurance	\$442,925.33
● Workers' Compensation	\$12,422.83
2. TOTAL FRINGE BENEFITS	\$722,968.96



OTHER DIRECT SERVICE COSTS

● Program Supplies	\$120,971.16
● Printing	\$2,346.95
● Hotel Expenses	\$21,486.76
● Food	\$44,444.87
● Wrap Around	\$54,989.10
● Space Equipment Rental	\$710.34
● In-kind Services Expense	\$49,938.75
● Advertising	\$50,256.08
● Office Supplies – Direct	\$15,107.01
3. TOTAL DIRECT SERVICE COSTS	\$360,254.02

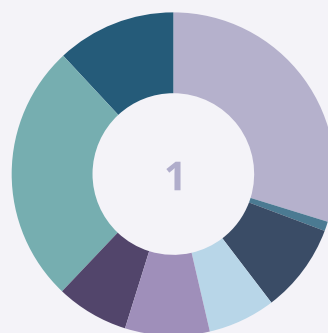


Financial Year in Review

Expenses

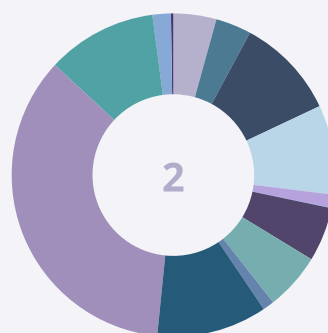
OPERATING EXPENSES

Rent	\$160,416.80
Cell Phone	\$5,131.64
Telephone and Internet	\$47,983.34
Housekeeping	\$36,342.41
Liability Insurance	\$45,566.07
Furniture and Equipment	\$39,072.91
Repairs and Maintenance	\$140,021.65
Utilities	\$64,283.26
1. TOTAL OPERATING EXPENSES	\$538,818.08



ADMINISTRATIVE EXPENSES

Administrative	\$66.16
Audit and Accounting Fees	\$9,800.00
Bank Fees	\$8,180.54
Conferences and Training	\$23,245.86
Dues and Memberships	\$20,544.90
Legal Fees	\$2,998.00
Miscellaneous Expenses	\$100.03
Office Supplies – Indirect	\$12,455.39
Other Professional Fees	\$13,087.79
Postage	\$2,604.75
Printing – Indirect	\$25,341.03
Software	\$81,094.91
Travel – Employee	\$25,255.20
Travel – Client	\$4,216.83
Publications – Administrative	(- \$445.03)
Miscellaneous Expenses – Administrative	\$544.99
2. TOTAL ADMINISTRATIVE EXPENSES	\$229,091.35

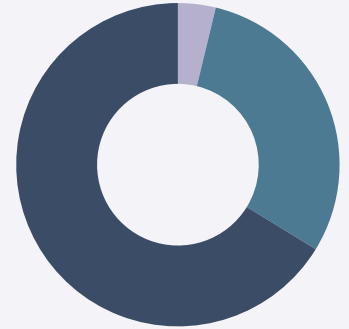


Financial Year in Review

Expenses

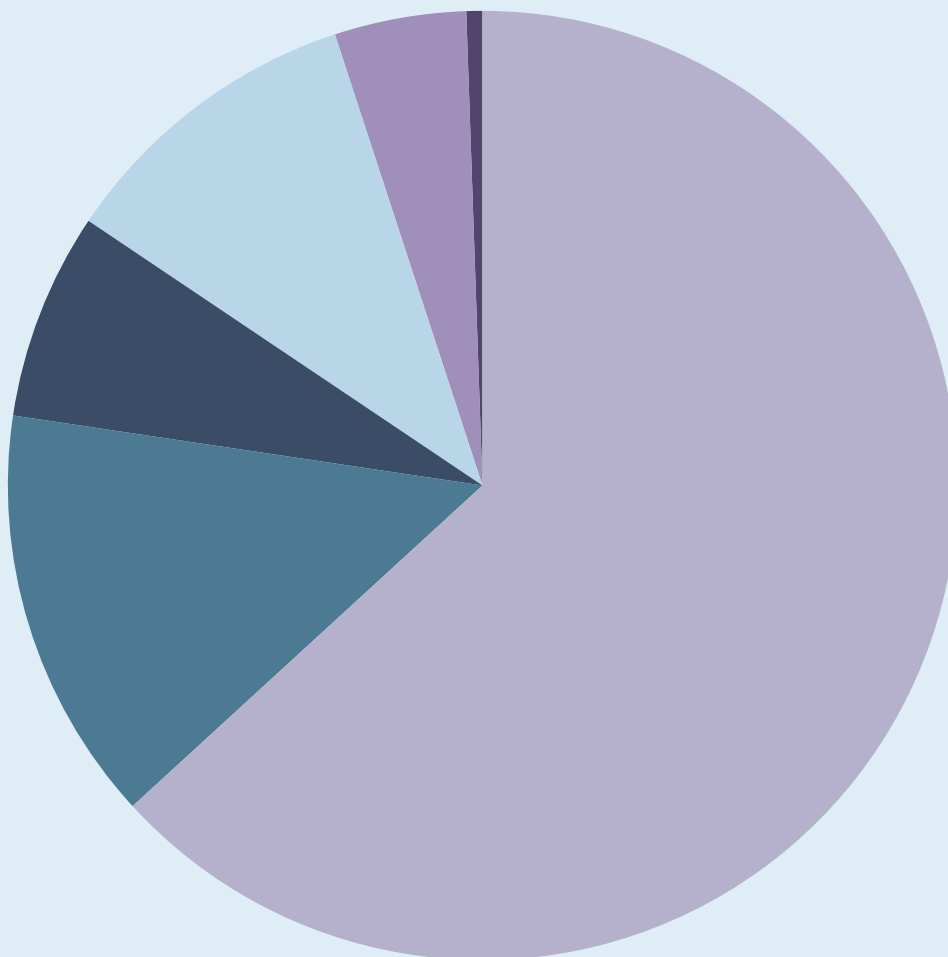
OTHER EXPENSES

● Bad Debt Expense	\$1,046.65
● Loss on Disposal of Assets	\$8,327.00
● Depreciation	\$18,389.27
TOTAL OTHER EXPENSES	\$27,762.92



Total All Expenses

\$5,104,711.69



- Salaries and Contract Wages
- Fringe Benefits
- Direct Service Costs
- Operating Expenses
- Administrative Expenses
- Other Expenses

Financial Year in Review

Assets

CASH

Cash on Hand	\$135.00
Checking – Huntington Bank	\$64,037.67
Cash – Money Market, Huntington Bank	\$214,237.87
Cash with Agent – UST	\$12,089.18
TOTAL CASH	\$290,499.72

INVESTMENTS

CD – Middlefield Bank	\$258,433.39
CD – PNC Bank	\$250,000.00
CD – Hometown Bank	\$266,646.49
CD – Portage Community Bank	\$250,000.00
Met Life Common Stock	\$4,486.94
TOTAL INVESTMENTS	\$1,029,566.82

ACCOUNTS RECEIVABLE

Employee Advances	\$1,368.32	Mental Health & Recovery Board	
General	\$318,504.03	of Portage County SmartCare	\$133,184.21
Administrative	\$4,376.00	Medicaid	\$340,247.69
Gambling Grant	\$37,172.63	Commercial Insurance	\$246,982.89
Alcohol Use Disorder Grant 2024	\$3,846.15	Medicare	\$53,929.90
Victims of Crime Advocacy	\$8,164.09	Allowance for Contract Adjustments	(- \$36,020.25)
State Victims Assistance Act	\$1,320.00	TOTAL ACCOUNTS RECEIVABLE	\$1,138,119.64
Horizon House Grant	\$4,869.69		
Employees	\$114.95		
Clients	\$20,059.34		

TOTAL CURRENT ASSETS

\$2,458,186.18

Financial Year in Review

Assets

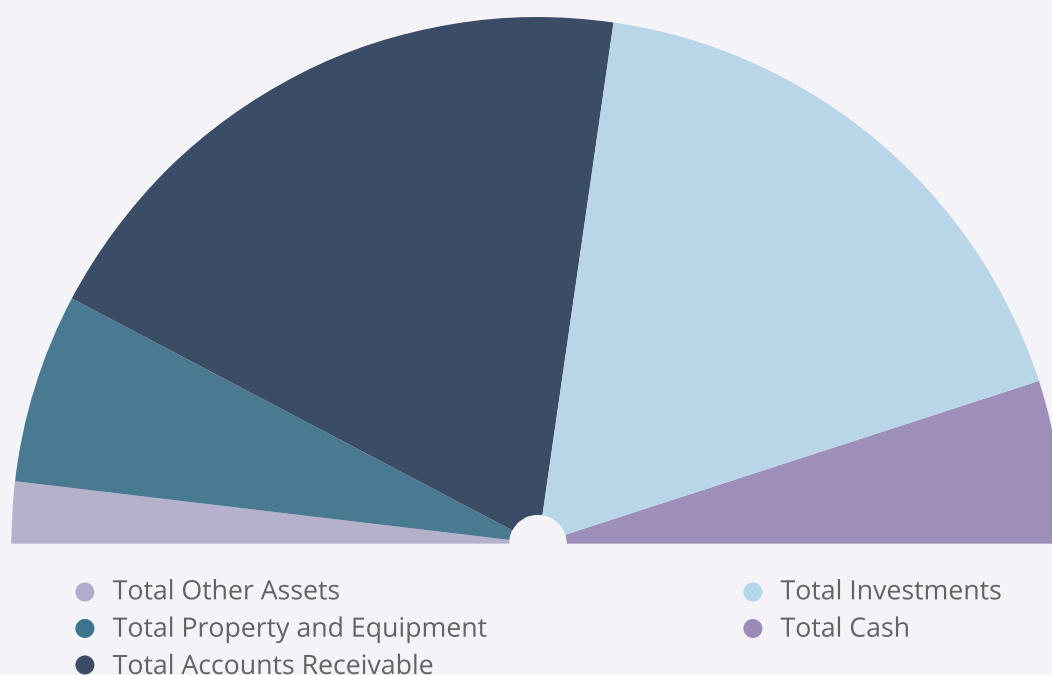
PROPERTY AND EQUIPMENT

Furniture and Equipment	\$93,016.87
Leasehold Improvements	\$97,499.79
Accumulated Depreciation – Furniture and Equipment	(- \$54,902.54)
Accumulated Depreciation – Leasehold Improvements	(- \$40,290.26)
Construction in Progress	\$241,752.90
TOTAL PROPERTY AND EQUIPMENT	\$337,076.76

OTHER ASSETS

Prepaid Expense Miscellaneous	\$28,525.57
Prepaid Expense Unemployment	\$22,625.39
Security Deposits	\$9,466.00
Accrued Revenue – Unbilled	\$50,938.43
TOTAL OTHER ASSETS	\$111,555.39

TOTAL ALL ASSETS	\$2,906,818.33
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Program Highlights

Counseling

732 individuals were treated for alcohol and/or drug dependency.

328 individuals were treated for mental health issues.

552 Intensive Outpatient groups (IOP) were held. These groups are designed for people who don't need 24-hour supervision or medical detoxification, but still require more care than outpatient treatment can provide. These groups focus on developing and maintaining abstinence from alcohol and/or other drugs, increasing the client's understanding of addiction and how to effectively manage the disease and identifying strengths and barriers to recovery.

166 Continuing Care groups were held. These groups are maintenance groups that focus on monitoring and maintaining abstinence, addressing relapse issues as they occur, developing a relapse prevention plan, becoming more involved in support group meetings and developing a recovery lifestyle.

22 Integrated Dual Disorder Treatment (IDDT) groups were held. These groups are for people with co-occurring disorders of substance use disorder and a mental illness. The group builds structure and focuses on increasing and understanding both disorders and how they affect one another, developing and maintaining abstinence from all mood-altering substances, how to effectively manage both disorders and identifying strengths and barriers for dual recovery.

43 IDDT Relapse Prevention groups were held. For people who have been through IDDT, the focus of this group is monitoring and maintaining abstinence from all mood-altering substances, monitoring and maintaining consistent use of psychotropic medications as prescribed, developing a dual-recovery lifestyle, addressing any relapse issues as they occur, developing a relapse prevention plan, building a sober support system and practicing recovery tools.

18 Problem Gambling groups were held. For people who have been identified as having a gambling problem. The group focuses on understanding gambling addiction while building a network of peers to talk about individual struggles. It also helps people to identify and avoid gambling triggers and building a relapse prevention plan.

43 Connections groups were held. This group is geared towards the specialized dockets of the HOPE and RISE courts of Summit County. The group focuses on identifying shame triggers and expanding critical awareness while using a model promoting shame resiliency.

Crisis Helpline

521 Helpline calls

Top Primary Concerns for Helpline calls were: mental health, relationship concerns, inappropriate contacts and physical concerns.

206 988 calls

Top Primary Concerns for call to 988 were: mental health, suicide/self harm, relationship concerns and substance use.

3 calls to Helpline (0.006%) resulted in calling emergency services to send to the caller or person of concern.

6 calls to 988 (0.029%) resulted in calling emergency services to send to the caller or person of concern.

Program Highlights

Horizon House

Townhall II's residential treatment home for women hosted 43 clients. Of those, 33, or 77 percent, successfully completed treatment. The national average is 49 percent (2022 Treatment Episode Data Set from the Substance Abuse and Mental Health Services Administration).

Medicine-Assisted Treatment (MAT) Clinic

As a part of our holistic approach to health, wellness and recovery, the Townhall II MAT Clinic uses medications, combined with counseling and the support of family and friends, to help people sustain recovery. These medications help reduce cravings, effects of the drugs and reduce the risk of relapse. Our clinic offers daily, weekly and monthly treatment options with medications for opioid-use disorder (MOUD) and alcoholism to eligible patients.

79 ongoing patients were served in FY2024.

58 patients received harm-reduction counseling and were offered harm-reduction supplies during their intake assessment. All patients have access to harm-reduction supplies and counseling during each visit. These same supplies are offered to all Townhall II clients during business hours.

66 patients were provided nicotine patches.

Project Detour

Project Detour is a 72-hour, residential, state-certified driver intervention program for individuals, 18 years and older, with a first-time OVI offence (operating a vehicle while under the influence of alcohol and/or drugs) and it is certified by the Ohio Department of Mental Health and Addiction Services. In FY 2024, the program hosted 209 clients, four of which did not successfully complete the program.

Victim of Crime Advocacy and Portage County Rape Crisis Center

Townhall II is Portage County's Rape Crisis Center and provides services to victims of crime. Services include a 24-hour Crisis Helpline (330-678-HELP), in-person advocacy and support, and free and confidential counseling by counselors trained in working with survivors dealing with trauma, anxiety, depression and stress.

During FY2024, the Portage County Rape Crisis Center served 88 survivors. Victimization included past and current child physical/sexual assault and neglect, domestic violence, adult sexual assault/rape, elder abuse, sexual harassment, robbery, stalking and adult physical assault.

Program Highlights

Prevention Education

“Too Good for Drugs” is designed to mitigate risk factors and enhance protective factors related to alcohol, tobacco and other drug use. It was presented to 2,796 elementary to high school students at 11 local school districts.

“Project Alert,” addressing the pro-drug mindset of today’s teens and increasing their likelihood to remain drug free, was presented to 986 middle school students at 10 local school districts.

“Stand Up” teaches students to become aware of sexual assault, positive behavior skills that promote safe relationships, individual and self-respect, consent and active bystander interventions. It was presented to 2,192 students in middle school through high school at 10 local school districts.

“Personal Body Safety” teaches students how to identify potential abuse, how to assert one’s body rights, how to tell an adult when self-protection is not possible, and what to do if abuse is witnessed. It was presented to 5,176 kindergarten through elementary school students at XX Portage County school districts. We also taught 2,305 students outside of Portage County.

“Signs of Suicide” is a suicide prevention program that educates students about the relationship between suicide and depression and how to ACT (Acknowledge, Care and Tell). It was presented to 1,001 middle and high school students at five different school districts.

Substance Use Online Education Diversion Courses about vaping and marijuana were presented to 94 high school and middle school students at four Portage County school districts. The same classes and additional classes about alcohol and nicotine use were provided to 79 individuals in Portage County Juvenile Court. Alcohol and marijuana classes were provided to 43 students at Kent State University.

“Problem Gambling” was presented to 793 middle and high schools students at six local school districts.

“Active Parenting” provides information on effective parenting for parents of children 5-12 years old. It was presented to 52 area parents/guardians/caregivers.

“Parenting Wisely” aims to improve parenting skills, reduce adolescent behavior problems and enhance relationships between parents and teen children. 20 area parents/guardians/caregivers took this class.

Mothers in Recovery support group served 26 individuals.

17 community tabling events were attended where information was distributed and Townhall II staff had interactions with more than 5,000 people.

Supporters and Accreditation

Townhall II Integrated Health Network would not be capable of doing the work it does without the support and accreditation of the agencies listed here. It is with their financial support and guidance that our work in the community continues. We also graciously thank the many charitable contributions made by local companies and individuals who value our work and support our mission.

Mental Health & Recovery Board of Portage County

United Way of Portage County

CARF

AAS

Ohio Department of Mental Health & Addiction Services

SAMHSA

Sanctuary



**United Way
of Portage County**

