

# Helpline Training Summer 2022



Application deadline is Tuesday , May 31st

Monday	June 13	5:30 pm—10:00 pm Orientation & Crisis
Thursday	June 16	6:00 pm—10:00 pm Communication Skills
Monday	June 20	6:00 pm—10:00 pm Conflict/Contract Lines
Thursday	June 23	6:00 pm—10:00 pm Contract Lines

Phone room observations begin and answering contract lines only. As part of the training, all trainees are required to complete 5 four-hour observations in the phone room. Trainees will not answer the Helpline until their fifth observation.

Thursday	June 30	6:00 pm—10:00 pm Depression
Thursday	July 7	6:00 pm—10:00 pm Grief & Loss
Monday	July 11	6:00 pm—10:00 pm Child Abuse/Codep
Thursday	July 14	6:00 pm—10:00 pm Addiction
Monday	July 18	6:00 pm—10:00 pm Suicide Intervention I
Thursday	July 21	6:00 pm—10:00 pm Suicide Intervention II

## Midterm Evaluation Summaries Provided to Trainees

Thursday	July 28	6:00 pm—10:00 pm Sexuality
Monday	August 1	6:00 pm—10:00 pm Sexual Assault I
Thursday	August 4	6:00 pm—10:00 pm Sexual Assault II
Monday	August 8	6:00 pm—10:00 pm Domestic Violence
Thursday	August 11	6:00 pm—10:00 pm HIV/STI
Monday	August 15	6:00 pm—10:00 pm Diversity/BLS
Thursday	August 18	5:30 pm—10:00 pm Policies, Procedures & Celebration

This is the training schedule for becoming a Paraprofessional Crisis Interventionist at Townhall II.

Training sessions are held at 155 North Water Street in downtown Kent (&/or, possibly via Zoom.)

Attendance at all sessions is required.

If you have questions about training, please call Townhall II at 330-678-3006 to speak with the Phoneroom regarding Training.

In addition to the sessions listed, trainees will need to complete 20 hours of observation in our phone room.

## Townhall II Emergency Services

155 North Water Street  
Kent, Ohio 44240

Office: 330-678-3006  
Fax: 330-678-7565