

## **COVID-19 UPDATE**

### **August 6<sup>th</sup>, 2021**

Agency leadership monitors international and national trends daily as it relates to the COVID 19 pandemic. Client and staff safety both physically and mentally continue to be our top priorities. Due to these times of change, we must remain flexible and understand that these guidelines could change at any moment based on fluctuations happening with the pandemic locally. We are requiring all staff to wear masks while providing services on behalf of Townhall II. Additionally, anyone entering our building must wear a mask while inside of our properties.

Currently, we are providing many of our services in the office, face-to-face. Groups are able to run at full capacity but start at alternating times in an effort to minimize too many people in our lobbies simultaneously. We do offer telehealth services for those that are eligible. That eligibility depends on several factors which will need to be reviewed during the intake process and upon request.

Please see our “Zoom Users Guide” for further information about how to log into telehealth group and individual counseling sessions. We do expect proper behaviors/etiquette while participating in telehealth services.

Thank you for your understanding as we try to balance the needs of our clients with the need to keep everyone as safe as possible!

- 24/7 Helpline
- Outpatient Addiction Treatment/Counseling
- Alcohol/Drug/Violence/Gambling Prevention and Education
- Halfway House for Women - Horizon House
- Driver Intervention Program - Project Detour
- Victim Advocacy/Outreach/Counseling
- Portage County Rape Crisis Center

